PWS ID# 1464068

2025 WATER QUALITY REPORT
Okaloosa Water Works

Ensuring Your Water is Safe

We are pleased to provide you with this year's Water Quality Report. We want to keep you informed about the quality water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a safe and dependable supply of drinking water.

We routinely monitor for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2025. Data obtained before January 1, 2025, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

This report shows our water quality results and what they mean.

Your Water Source

Your water is obtained from a groundwater source which draws from the Floridan Aquifer. The water is aerated then chlorinated for disinfection purposes.

Source Water Assessment

In 2025, the Florida Department of Environmental Protection performed a Source Water Assessment on our system. Information provided by this assessment indicated one potential source of contamination with a low susceptibility level. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at: http://www.prodapps.dep.state.fl.us/swapp

How to Reach Us

If you have any questions about this report or concerning your water utility, please contact U.S. Water Services Corporation at (727) 848-8292. We encourage our valued customer to be informed about their water utility.

Important Health Information:

For Customers with Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

About Lead

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Okaloosa Waterworks is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, the contact information can be found in the "How to reach us" section of this report. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at https://www.epa.gov/safewater/lead.

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About Your Drinking Water

ADDITIONAL HEALTH INFORMATION

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

(A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

(B) Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

(C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

(D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

(E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the **Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791**.

HOW TO READ THE TABLE

In the table accompanying this report you may find unfamiliar terms and abbreviations. The following definitions are provided to assist you with understanding the report.

Important Definitions:

- **Maximum Contaminant Level or MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal or MCLG:** The level of a contaminant in drinking water bellow which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Action Level or AL:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- **Maximum Residual Disinfectant Level or MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfectant Level Goal or MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **ND:** Means not detected and indicates that the substance was not found by laboratory analysis.
- **Parts per Billion (ppb) or Micrograms per Liter (µg/l):** One part by weight of analyte to 1 billion parts by weight of the water sample.
- **Parts per Million (ppm) or Milligrams per Liter (mg/l):** One part by weight of analyte to 1 million parts by weight of the water sample.
- **Picocurie per Liter (pCi/L):** Measure of the radioactivity in water.

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Water Quality Testing Results

INORGANIC CONTAMINANTS							
Contaminant and Unit of Measurement	**Dates of Sampling (mo./yr.)**	**MCL Violation Y/N**	**Level Detected**	**Range of Results**	**MCLG**	**MCL**	**Likely Source of Contamination**
Arsenic (ppb)	02/2024	N	2.8	ND - 2.8	N/A	10	Erosion of natural deposits; runoff from orchards, glass and electronics production
Barium (ppm)	02/2024	N	0.0056	0.0032 - 0.0056	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Fluoride (ppm)	02/2024	N	0.12	0.11 - 0.12	4	4	Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum level of 0.7
Sodium (ppm)	02/2024	N	4.5	3.7 – 4.5	N/A	160	Saltwater intrusion, leaching from soil

DISINFECTANT AND DISINFECTION BY PRODUCTS							
Disinfectant or Contaminant and Unit of Measurement	**Dates of Sampling (mo./yr.)**	**MCL Violation Y/N**	**Level Detected**	**Range of Results**	**MCLG**	**MCL**	**Likely Source of Contamination**
Chlorine (ppm)	Monthly 2025	N	0.8	0.5 – 0.8	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Trihalomethanes (TTHM) (ppb)	08/2025	N	12.6	N/A	N/A	MCL = 80	By-product of drinking water disinfection
Haloacetic Acids (five) (HAA5) (ppb)	08/2025	N	4.27	N/A	N/A	MCL = 60	By-product of drinking water disinfection

LEAD AND COPPER (TAP WATER)							
Contaminant and Unit of Measurement	**Dates of sampling (mo/yr)**	**AL Exceeded (Y/N)**	**90th Percentile Result**	**No. of sampling sites exceeding the AL**	**Range of Tap Sample Results**	**MCLG**	**AL (Action Level)**	**Likely Source of Contamination**
Copper (tap water) (ppm)	08/2023	N	0.14	0	0.01 – 0.2	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water) (ppb)	08/2023	N	5.8	0	1.0 – 9.1	0	15	Corrosion of household plumbing systems; erosion of natural deposits

Lead Service Line Inventory

The facility has conducted a complete survey of all drinking water service lines, totaling over 271 individual connections. The comprehensive review included an examination of all available historical records, including record drawings and ordinance reviews, as well as over 271 pipeline inspections of homes and businesses. The facility has 271 locations that have no lead service lines. To view the Lead Service Line Inventory, it can be found at https://mywaterservice.com/your-drinking-water.

Lead Sample Results Availability

We are required to periodically sample water from customer taps to determine lead and copper levels. EPA sets the lead action level at 15 ppb. For a water system to be in compliance, at least 90% of tap water samples must have lead levels below this limit. This report contains the 90th percentile and range of our most recent sampling. To view the facility's individual results for each location sampled, you can request it from the facility, and the contact information can be found in the "How to reach us" section of this report.